

2026

# Access Granted Systems Pricing Guide



## Passes

No Passes (Lookup Only)	\$0
ePasses	\$375 / year
In-House Printing	\$240 / year
Classic Passes	\$1 / pass

## Mailing Options (Classic Passes)

To Patron	\$3 / household
To Management	\$30 / order

## Check-In

No Check-In (Flash-a-Pass)	\$0
Check-In	\$450 / year

## Adding Members

Manual	\$0
Import File	\$0
Applications	\$300 / year

## Application Options

Self-Service	\$0
Full-Service	\$3 / Each
Paper Applications	\$10 /Each

## Acknowledgment Options

T&C Check Boxes	\$0
Sign on Application	\$325 / year

## Bookings

Portal Fee	\$275 / year
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## Collect Payments

4.9% + \$1 / transaction to 3.7% + \$1 / transaction
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# Discounts & Reduced Fees



## Application Portal Multi-Service Discount

*\$300*

*Waives application fee after year 1*

After your first year using the application portal, you may qualify for a \$300 credit. Communities that incur \$300 in fees in any of the following categories....

1. Payment processing
2. Full-service application processing
3. Classic pass printing
4. Mailing fees

... receive the \$300 credit. This \$300 credit matches the \$300 application portal fee.

## No Check-In

*\$450*

*Waives check-in fee*

The **No Check-In** option is used by facilities without internet or single lifeguard pools. Members use photo-ID passes to gain entry. They ***flash-a-pass*** at the gate and the software's check-in feature is never used.

## Matching AGS Fees

*Members pay fees*

The following services and products can be paid by the patron...

- **Classic pass printing & mailing**
- Full-service application processing
- Paper applications (full or self service)
- Payment processing

Organizations that configure their account to match AGS fees or use payments, use AGS at no cost or profit from our platform.

**For more information, options, products, and services:**

Visit: <https://accessgrantedsystems.com/pricing>



# Collect Payments



Access Granted Systems can collect money on behalf of your organization. Membership dues, guest passes, etc. Communities with large sales are eligible for a lower fee.

## Standard Fee

4.9% + \$1.00 per transaction

### Discounted Fee

4.7% + \$1.00 per transaction  
4.5% + \$1.00 per transaction  
4.0% + \$1.00 per transaction  
3.9% + \$1.00 per transaction  
3.8% + \$1.00 per transaction  
3.7% + \$1.00 per transaction

### Online Application Patron Sales

\$25,000 – \$49,999  
\$50,000 – \$74,999  
\$75,000 – \$99,999  
\$100,000 – \$149,999  
\$150,000 – \$199,999  
\$200,000 +

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## Do I have to use AGS to collect payments?

No. You can disable payments or give your patrons a choice. If so, you can collect money outside the AGS platform.

## How do I get the lower fee?

Contact your representative. The lower fee is not automatically or retroactively applied.

## What if this is my first year?

You can still qualify in year 1. Contact your representative.

## Compare Our Fees

(updated 6/19/2025)

### Similar Platforms

Eventbrite: 3.7% + 2.9% + \$1.79 per ticket (<https://www.eventbrite.com/organizer/pricing>)

Signup Genius: 5% + \$0.50 per transaction (<https://www.signupgenius.com/collect-money>)

Patreon: 8% + payment processing fees (<https://www.patreon.com/pricing>)

Many platforms tout free payment processing but are rarely free. In some cases, fees are paid directly to the processor (PayPal, Stripe). For others, fees are assessed for money coming in (via credit card) and money going out (transferred to your bank). Some fees may be deceptive (Venmo). A transaction may be free if the App is used, 1.9% if a QR code is used, and 3.49% if a website button is used. If you elect not to use AGS, **know your situation and what you will really pay.**

For more information, options, products, and services:

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# Passes

Choose any combination of seven options



## Member Lookup (No Passes)

*\$0*

This option is always available in the check-in software. Gate attendants can search by name, address, member ID, or other searchable fields.

## ePasses

*\$375 per year*

ePasses are files stored in an Apple wallet or Android wallet app. Members receive their ePasses via email.

## In-House Printing

*\$240 per year*

Clients that have their own ID printer and purchase their own supplies (ribbons & passes) may use AGS's printing feature to print classic passes in-house. Limitations apply.

## Classic PVC Passes (Direct to Patron)

*\$1 per pass + \$3 per household*

We print and mail passes directly to the patron's home.

## Classic PVC Passes (Mailed to Management)

This service is best for clients that have a management office on site.

Option 1: Print & mail daily

*\$1 per pass + \$3 per household*

Option 2: Print & mail upon request

*\$1 per pass + \$30 per order*

Option 3: Print & mail a box of generic barcode passes

*\$1 per pass + \$30 per order*

**For more information, options, products, and services:**

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# Application Portal

## Application Portal Fee

*\$300 per year*

We'll create a custom online application and patron support center for your community.

## Approving & Processing

### Self Service - option #1

*\$0.00*

Clients approve applications in just a few clicks.

### Full Service - option #2

*\$3.00 Per Submission*

This service allows clients to minimize their involvement while allowing patrons to receive passes or access quickly. AGS staff will process submitted applications and support tickets on your behalf.

## Paper Applications

*\$10 Per Submission*

This service allows patrons to mail a paper application to Access Granted Systems. Paper applications are processed by AGS staff and approved by clients. It's a great alternative for "personal information conscience" or elderly members. This service can be set up at no additional cost to the community.

## Agreements & Acknowledgements

### Terms & Conditions Check Boxes

*Free*

### Sign waiver directly on the application

*\$325 per year*

Communities can elect to include a signed waiver or any signed document directly on the application. Learn more: <https://accessgrantedsystems.com/waivers/>



# Client Support

(Administrators, Facility Managers, Board Members, Etc.)

**Dedicated Account Representative** *Free*

**Support Document Library** *Free*

**Email Support** *Free*

**Live Support via Zoom** *Free*

Live client support sessions are designed to teach clients how to use the software, train staff, and provide patron support. Each community is assigned a dedicated account representative. They get to know you and your unique community. Live support must be scheduled 24 hours in advance.

## Does AGS provide patron support?

**Full-Service Application Portal Clients** Yes

AGS staff will monitor and resolve support tickets on your behalf. To keep our prices low, we cannot offer telephone support, nor do we operate a call center.

**Self-Service Clients** No

We are here to teach administrators, property managers, and board members how to provide patron support quickly and easily.